



WARRANTY – STEEL DOORS

MANUFACTURING DEFECTS:

RSL guarantees each of its steel doors, when used in a residential application, against any defect in manufacture, materials or workmanship, for a period of:

Model N300: 5 years from the date of manufacture shown on the door.

Models N600, N700 and N900: 10 years from the date of manufacture shown on the door.

STEEL FINISH:

RSL guarantees the finish on its steel doors against major discoloration and chalking for a period of:

Models N300: 5 years from the date of manufacture shown on the door.

Models N600, N700 and N900: 10 years from the date of manufacture shown on the door.

Should any such defects develop during the period covered by this warranty, RSL promises, at its discretion, to repair, replace, or refund the price on the original invoice of, the defective steel door. The repaired or replaced door will be guaranteed for the period remaining on the original warranty.

This warranty excludes all other costs related to the application of this warranty such as labor costs for installation, delivery, reinstallation, finishing, installation of the original glass, etc.

LIMITATIONS:

1. This warranty is offered to clients of RSL only, that is, to the manufacturers/pre-assemblers, and not directly to the retailer or the consumer.
2. This warranty excludes any materials or workmanship that may have been supplied and/or installed, covered by the guarantee of another manufacturer, distributor, installer, retailer, contractor, etc.
3. Any damage caused as a result of misuse, poor installation, lack of maintenance, application of an inappropriate finish (refer to RSL's "Painting instructions for steel doors" recommendations available from your RSL representative), vandalism or an explosion is not covered by this warranty.
4. Doors awaiting installation must be stored in a dry, clean and well-ventilated area to avoid exposure to high levels of humidity or excessive heat.
5. Any damage caused by exposure of the steel surfaces to chemical products, air pollutants, toxic vapors, or to acid rain or salt fog is not covered by this warranty.
6. Water or air infiltration caused by extreme atmospheric conditions is not covered by this warranty.
7. Warping of less than ¼", sagging or any other permanent major deformity that does not exceed the criteria in standard CAN/CGSB-82.5-M88 is considered acceptable.
8. Any modification and/or the installation of hardware, locks, doorlites or any other component must not cause any infiltration of water, any other damage or affect the initial properties of the door. Any rust or other damage that may appear following any modification, the making of holes and/or the installation of hardware, doorlite or any other component is not covered by this warranty.
9. Any damage caused by exposure to excessive heat (e.g., installed behind a non-ventilated storm door that is exposed to the sun; a fire, etc.) is not covered by this warranty.
10. Any defect resulting from the movement of, or defect in, the structure or foundation of the building in which the door is installed is not covered by this warranty.
11. This warranty cannot be modified and is not transferable.
12. RSL may require an inspection of the defective door by one of its representatives in order to determine whether this warranty is applicable in part or in whole.

Any claim must be submitted within the warranty period, within 15 days of discovering the defect, in writing, and accompanied by the original purchase invoice and the address of the premises at which the door is installed, to: RSL, 3092 English Creek Ave, Egg Harbor Township, NJ, 08234 to the attention of Customer Service Department.

Effective June 2019